

BURLINGTON: 905-333-5506 HAMILTON: 905-523-8847 OAKVILLE: 905-847-5095

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> 3-1080 CLAY AVENUE BURLINGTON, ONTARIO L7L 0A1

March 17, 2020

Re: Novel Coronavirus (COVID-19)

Dear Residents,

TAG MANAGEMENT and your Board of Directors are making every effort to stay apprised of the ongoing evolution of the coronavirus situation in our local and/or larger community, and its potential impact on your Condominium Corporation.

We are constantly monitoring updates provided by Ontario's Ministry of Health and the Public Health Agency of Canada, adopting the recommendations provided and taking appropriate measures to help reduce the spread of the disease/virus.

We are taking all reasonable precautions in relation to maintenance, cleaning and sanitization of the common elements, specifically all high touch points, to reduce the risk of infection on the premises. We ask that you do your part and avoid touching common areas of the building before disinfecting your hands.

All amenity rooms, gyms, saunas, pools, etc. will remain closed for the same length of time that the Ontario Government requires the public schools to be closed.

Any resident who has tested positive and sent home for self-isolation is urged to contact the Property Management office and inform us of their status by phone: (905) 333-5506 ext. 24 or by email: Alyssa@tagmanagement.ca. All information about individuals, suites and health status are strictly confidential and used to assist management in proactively manage the cleaning.

While much of the personal information should already be on file, we must verify and record current information. Kindly provide us with the following information:

- 1. Suite, Name, best to reach contact phone and email, emergency contact phone number, number of residents that are currently living in the unit.
- 2. Inform us what common areas you have been in.
- 3. Contact Telehealth Ontario for more information or to report your status at 1-866-797-0000.

Information can also be found on the following website: https://www.ontario.ca/page/2019-novel-coronavirus.

Thank you for your anticipated cooperation.

Sincerely,

TAG MANAGEMENT

Richard Maddern Vice-President



